

## CONNECTING TO VCU SAFENET WHILE USING THE ANDROID 14 OPERATING SYSTEM

Users of the Android 14 Operating System, such as owners of Google Pixel smartphones, should refer to the following steps to connect to the VCU SafeNet wireless network.

### STEP 1: Forget the VCU SafeNet Wireless Network on the Device

- If the user has previously connected to VCU SafeNet Wireless on their device, but is presently having issues connecting, they should “Forget” the network on the device.
- To do this, access the Wi-Fi menu and locate “VCU SafeNet Wireless”.
- Tap the “**Settings**” cog icon and then tap “**Forget**” in the bottom right corner (both icons are displayed below).



### STEP 2: Connect to VCU SafeNet Wireless

- Access to the Wi-Fi menu and select “VCU SafeNet Wireless”
- The user will be prompted to enter network settings (a screenshot of the settings is displayed on the second page of this document.)
- Ensure that the settings are as follows. User selections are denoted in **bold** lettering. (Please note that settings available via a dropdown list are denoted with an asterisk \*):
  - \* “EAP method” - **PEAP**
  - \* “Phase 2 Authentication” - **MSCHAPV2**
  - \* “CA Certificate” - **Use System Certificates**
  - \* “Minimum TLS Version” - **TLS v1.0**
  - \* “Online Certificate Status” - **Do not verify**
  - \* “Domain” - **vcu.edu**
  - “Identity” - User must enter their personal **VCU eID**
    - Note: No @vcu.edu is needed
  - “Anonymous Identity” - User must enter their personal **VCU eID**
    - Note: No @vcu.edu is needed
  - “Password” - User must enter their personal **VCU eID password**
- Once the input is complete, select “**Save**”.
- The user may then be prompted to select “**Connect**”. This action will connect the user to VCU SafeNet Wireless.

## VCU SafeNet Wireless

EAP method

PEAP

Phase 2 authentication

MSCHAPV2

CA certificate

Use system certificates

Minimum TLS version

TLS v1.0

Online Certificate Status

Do not verify

Domain

**vcu.edu**

Identity

**<enter VCU eID>**

Anonymous identity

**<enter VCU eID>**

Password

**<enter VCU eID  
password>**

Cancel

Save