What is the primary computer that you own and use at VCU?

94% Laptop
4% Desktop
1% Tablet Device
1% Do not own a computer

How old is your primary computer?

58% Less than one year old
14% One year old
11% Two years old
8% Three years old
5% More than four years old
4% Four years old

What operating system (OS) does your primary computer use?

52% Microsoft Windows
46% Apple Mac OS X
2% Other

Do you own more than one computer?

77% No
23% Yes

Tell us about the handheld devices you own. (Please select all that apply)

50% Apple iPhone
13% Android based cellphone
11% Apple iPad (all versions)
11% Handheld gaming device (Nintendo DS, Sony PSP, etc.)
7% Apple iPod Touch
5% Android based tablet
1% Other

What keeps you from using the Internet, or using it more often, from a handheld device? (Please select your top three)

26% Network Connection is too slow
18% Inadequate battery life
15% Limited access to network
12% Data plan costs
11% Use other ways to access Internet
9% No urgent reason to access
5% Device usability issues
3% Security and privacy mobile concerns
1% Other

In the next three years, I expect my use of the Internet from a handheld device will:

57% Stay the same
32% Increase
6% Greatly increase
4% Decrease
1% Greatly decrease

Have you downloaded the VCU Mobile app for handheld devices?

71% Yes
29% No
What version of VCU Mobile did you download?

79% Apple iOS
21% Android cellphone/tablet

Which services available on VCU Mobile have you used this semester? (Please select all that apply)

15% MyVCU
11% Alerts
11% Bb Learn
9% Courses
9% RamSafe
8% Dining
7% Schedule
6% RamRide
4% Emergency
4% Events
4% Library
4% Maps
2% Athletics
2% Directory
1% News
1% Sites
1% Training

How would you prefer VCU notify you of a campus emergency? (Please select the top three)

31% Text messaging
27% Email
12% Instant messaging
7% Twitter
7% VCU Alert webpage
5% Public Access System
5% VCU website front page
4% Voice telephone call
3% Facebook

LyndaCampus is an educational resource loaded with a wealth of excellent video training goodies for just about everything. And the best part, Lynda is FREE for all VCU students.

Have you logged into lynda.vcu.edu?

86% No
14% Yes

Are you aware that VCU Technology Services uses Twitter and Facebook to communicate with the VCU Community?

47% Yes, but I don’t follow.
23% Yes, I follow.
30% No, I wasn’t aware.

What sort of content would you find beneficial and like to see from our social media team? (Please select all that apply)

23% VCU Technology Services Contests and giveaways
20% Technology tips and tricks
18% Information about the services that VCU Technology Services offer
18% Alerts about service interruptions
10% Cyber Security tips
6% Featured stories of students using services provided by VCU Technology Services
4% Employee features of VCU Technology Services staff

Which curriculum best matches your area of study? (Please select one)

40% College of Humanities and Sciences
14% School of the Arts
13% School of Engineering
9% School of Business
5% School of Nursing
5% Undecided
3% L. Douglas Wilder School of Government and Public Affairs
3% School of Allied Health Professions
2% VCU Life Sciences
2% Robertson School of Media and Culture
1% School of Education
1% School of World Studies
1% School of Social Work

Survey results collected from November 9, 2016 through December 2, 2016.